Prerequisites

Archive Manager Exchange Edition

Software requirements (Archive Manager Exchange Edition server)

- Operating System (one of the following):
  - Windows 2003 SP2/R2 SP2, 64-bit versions
  - Windows 2003 SP2/R2 SP2, 32-bit versions
  - Windows 2008 and R2, 64-bit versions
  - Windows 2008, 32-bit versions
  - Windows 2012

- .NET Framework 2.0 SP2
- .NET Framework 4.0

- IIS (minimum version 6.0) with ASP.NET v2.0 web service extensions on the Archive Manager server
  NOTE: In case of Windows Server 2008 or newer, check the "Static Content" check box under Server Manager -> Server Roles-> Web Server (IIS) -> Role Services

- MSXML (minimum IE 7.0) on the Archive Manager server

- MDAC 2.8 on the Archive Manager server (WDAC for Windows Server 2008)

- DCOM Rights set on the Archive Manager server

- Microsoft Outlook 2003, 2007, 2010 or 2013 (32bit) on the Archive Manager server (32bit and 64bit OS) [Full UNICODE compatibility]. To connect to Exchange 2007 or Exchange 2010 it is necessary to use at least Outlook 2007.

- Database
  MS SQL Server 2005 or higher
  or
  ORACLE 10g R2 or higher
  ORACLE Client on the Archive Manager server (if database is remote)
  ORACLE OLEDB Data Provider (part of the MDAC installation) on the Archive Manager server

- Web Browsers
  - The following web browsers have been tested and are fully supported:
    - MS Internet Explorer 8 and newer
    - Mozilla Firefox 15
    - Google Chrome 23
  - The following web browsers have been tested but failed in one or more tests. These browsers are unsupported:
    - Mozilla FireFox 16
    - Opera
  - Note: Windows only. Other web browsers may work but are not tested.

Supported MS Exchange Servers

MS Exchange 2000
MS Exchange 2003
MS Exchange 2007 (SP1 and above)
MS Exchange 2010

Optional

- **.**NET Framework 3.5 on the HSM server – if not available, setup will continue but the following store types will not be functional in connection with the HSM system: Amazon S3, Windows Azure, Caringo CAStor, EMC Atmos, FileNet IS, Hitachi HCP, Nirvanix, Rackspace, Simple Foldering Store, XAM

- Microsoft Web Services Enhancements (WSE) 3.0 on the HSM server – if not available, setup will continue but the iTernity store type will not be functional in connection with the HSM system

Hardware requirements

Minimal	**Recommended**
Intel P4 2 GHz processor	Dual Xeon
1GB RAM	4 GB RAM

Comments

- We recommend using a dedicated server for Archive Manager Exchange Edition (not the one the MS Exchange is running on).
- The software installs web applications into the Default Web Site by default. This can cause conflict with other applications like Microsoft CRM or SharePoint. To change the installation web site, manual changes are required after the installation. Please contact support in such cases.
- The application, log files and cache folders require 10 GB of HDD space. The space for the database and the file store must be calculated from the amount of the archived messages.